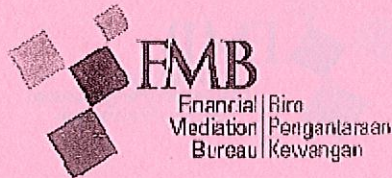


Our Ref: FMB.....



PERMISSION UNDER SUBSECTION 120 (c) OF THE DEVELOPMENT FINANCIAL INSTITUTIONS ACT 2002

WHEREAS on I/we..... identity card/business registration no made a reference to the Mediator in relation to complaint, dispute and claim against the licensed institution (name of financial institution)

WHEREAS it may be necessary for the Mediator to obtain information or document from the licensed institution for purpose of facilitating the settlement or satisfaction of such complaint, dispute or claim in the above reference or in making decision thereon.

I/We being a customer of the licensed institution and holding Account no: do hereby give permission under **SUBSECTION 120 (c) OF DEVELOPMENT FINANCIAL INSTITUTIONS ACT 2002** to the licensed institution to give or disclose to the Mediator any information or document relating to my/our affairs or account with the said licensed institution, which the Mediator may require.

The permission hereby given is solely for the use of the Mediator in facilitating the settlement or satisfaction of the complaint dispute or claim in my/our reference above or in making decision thereon.

Dated thisday of.....20.....

Signature/ Authorized Signatories & Company Stamp