

(To be typed in your letter head)

Ombudsman for Financial Services (664393P)
(Formerly known as Financial Mediation Bureau)
Level 14, Main Block
Menara Takaful Malaysia
No. 4, Jalan Sultan Sulaiman
50000 Kuala Lumpur.

We, _____ (Company's name) of registered address at

_____ and its business address at _____
hereby authorise Mr/Ms _____ (full name), Identity Card No :
_____ as our representative to attend, sign and decide on all
matters with regard to claims/dispute at Ombudsman for Financial Services pursuant to our
complaint letter dated _____

Authorised signatory
Name :
Designation :

Authorised signatory
Name :
Designation :