

Our Reference: OFS/.....

PERMITTED DISCLOSURE BY ACCOUNT HOLDER

WHEREAS on I/we..... Identity Card/Business Registration No: made a reference to the Ombudsman for Financial Services in relation to complaint, dispute and claim against the licensed institution (name of financial institution)

WHEREAS it may be necessary for the Ombudsman for Financial Services to obtain information or document from the licensed institution for purpose of facilitating the investigation/settlement/recommendation/adjudication of such complaint, dispute or claim in the above reference.

I/We being a customer of the licensed institution and holding Account no: do hereby give permission under :

(please tick **[X]** at the appropriate box below)**

- SUBSECTION 134 (1) OF THE FINANCIAL SERVICES ACT 2013**
- SUBSECTION 146 (1) OF THE ISLAMIC FINANCIAL SERVICES ACT 2013**
- SUBSECTION 120 (c) OF THE DEVELOPMENT FINANCIAL INSTITUTIONS ACT 2002**

to the licensed institution to give or disclose to the Ombudsman for Financial Services any information or document relating to my/our affairs or account with the said licensed institution, which the Ombudsman for Financial Services may require to facilitate the investigation/settlement/recommendation/adjudication of the complaint dispute or claim in my/our reference above.

Dated thisday of.....20.....

Signature/ Authorized Signatories & Company Stamp

** Please refer to the list of licensed institutions in Appendix 1B

FINANCIAL SERVICES ACT 2013	
1. Affin Bank Berhad	14. Industrial and Commercial Bank of China (Malaysia) Berhad
2. Alliance Bank Malaysia Berhad	15. J. P. Morgan Chase Bank Berhad
3. AmBank (M) Berhad	16. Malayan Banking Berhad
4. Bangkok Bank Berhad	17. OCBC Bank (Malaysia) Berhad
5. Bank of America Malaysia Berhad	18. Public Bank Berhad
6. Bank of China (Malaysia) Berhad	19. RHB Bank Berhad
7. Bank of Tokyo-Mitsubishi UFJ (Malaysia) Berhad	20. Standard Chartered Bank Malaysia Berhad
8. BNP Paribas Malaysia Berhad	21. Sumitomo Mitsui Banking Corporation Malaysia Berhad
9. CIMB Bank Berhad	22. The Bank of Nova Scotia Berhad
10. Citibank Berhad	23. The Royal Bank of Scotland Berhad
11. Deutsche Bank (Malaysia) Berhad	24. United Overseas Bank (Malaysia) Berhad
12. Hong Leong Bank Berhad	25. AEON Credit Service (M) Berhad
13. HSBC Bank Malaysia Berhad	26. Diners Club (Malaysia) Sdn.Bhd.

ISLAMIC FINANCIAL SERVICES ACT 2013	
1. Affin Islamic Bank Berhad	9. Hong Leong Islamic Bank Berhad
2. Al Rajhi Banking & Investment Corporation (Malaysia) Berhad	10. HSBC Amanah Malaysia Berhad
3. Alliance Islamic Bank Berhad	11. Kuwait Finance House (Malaysia) Berhad
4. AmBank Islamic Berhad	12. Maybank Islamic Berhad
5. Asian Finance Bank Berhad	13. OCBC Al-Amin Bank Berhad
6. Bank Islam Malaysia Berhad	14. Public Islamic Bank Berhad
7. Bank Muamalat Malaysia Berhad	15. RHB Islamic Bank Berhad
8. CIMB Islamic Bank Berhad	16. Standard Chartered Saadiq Berhad

DEVELOPMENT FINANCIAL INSTITUTIONS ACT 2002	
1. Bank Pembangunan Malaysia Berhad	4. Bank Rakyat
2. Bank Pertanian Malaysia Berhad (Agrobank)	5. Bank Simpanan Nasional
3. Bank Perusahaan Kecil & Sederhana Malaysia Berhad (SME Bank)	6. Export-Import Bank of Malaysia Berhad (EXIM Bank)