



OMBUDSMAN FOR FINANCIAL SERVICES
OMBUDSMAN PERKHIDMATAN KEWANGAN

Ombudsman for Financial Services (OFS) is the operator of the Financial Ombudsman Scheme that provides alternative dispute resolution channels for financial consumers (for more information, please refer to www.ofs.org.my).

We are looking for suitably qualified candidates to fill up the following position:-

OMBUDSMAN

Job description

- To address and adjudicate disputes impartially in alignment with the established Terms of Reference of the Ombudsman For Financial Services.
- To manage a team of Case Managers.

Qualification and Competence

- A degree in Law. Possessing a Diploma in Arbitration or judicial experience would provide an additional edge.
- A comprehensive understanding of financial services and/or capital markets.
- At least five years of experience in conflict management, mediation or related fields.
- An accreditation from the Malaysian Mediation Centre (MMC) would be an added advantage.
- Robust interpersonal, communication, and analytical abilities.
- Proficient management and leadership aptitude.

Remuneration

Salary is negotiable.

Benefits

Group Hospitalisation Scheme

Group Personal Accident

Medical Benefits

Interested candidate can submit their resume
by **15 July 2024** to:

Career@ofs.org.my or
write to

Human Resources Department
Ombudsman for Financial Services
14th Floor, Main Block, Menara Takaful Malaysia
No 4 Jalan Sultan Sulaiman
50000 Kuala Lumpur